

Audit & Pay

Overview

BirdDog's Audit & Pay Service:

- Will audit all carrier invoices for accuracy while streamlining your billing process

Every invoice, every line item, each week is a savings opportunity.

" We find the billing & invoicing aspect of BirdDog's service extremely rewarding. We no longer need to analyze each individual BOL, which frees us our time to focus on more value-added tasks. Dealing with only one payment per week is very convenient. In addition, images of all payments are provided to us in electronic format, which is of great benefit to our team."

*Bob Grecko
Accounting Manager
Whitaker Corporation*

Identify Every Savings Opportunity

With our heritage in parcel auditing, and through an acquisition giving us access to 30 years of freight audit best practices, we provide our customers with the most robust audit in the industry. Through our SAS70 Type II certified programs, we will uncover all savings opportunities.

BirdDog provides an Audit & Pay service that not only audits your carrier invoices for accuracy, but also streamlines your billing process:

Invoice Audit: We audit each invoice line by line, to identify every savings opportunity. The savings accumulate week after week, and are returned to you in the form of accurate, timely refunds.

Claims Management: We are a full-service company that uses a proven process to claim your refunds. When we find an incorrect rate, we work with the carrier on your behalf to reconcile the bill for you.

Charge Allocation: For budgeting and accounting purposes, we allocate shipping costs across your entire organization—dispensing payments and credits by department or account code.

Accurate Payment: We consolidate your invoices and ensure timely and accurate payment through secure electronic fund transfers. This frees up your accounting department to focus on more value-added activities.

Parcel Audit & Pay

Guaranteed Service Refunds (GSRs): If a package is late with no valid voiding exception provided by the carrier, BirdDog will claim the refund on your behalf.

Manifested Not Shipped (MNS): If a parcel was manifested with the carrier but never picked up, BirdDog will identify and claim the package. In addition, we can audit up to six months of back data for your company, to ensure that you do not pay for services you never received.

Lost Shipment Recovery: When a package is lost we work with the carrier to obtain your refund and recoup the value of your shipment.

Incorrect Accessorial Charges: We audit each invoice, line by line, to ensure that each charge was applied correctly. BirdDog will claim the following on your behalf:

- Duplicate charges
- Delivery area surcharges
- Saturday delivery
- Service level
- Address correction surcharges
- Residential surcharges
- Early AM surcharges

Freight Audit & Pay

- Detailed verification of shipment liability
- Duplicate payment protection
- EDI and paper invoice management
- Online access to invoice data
- Full pre-audit of charges billed in all modes
- Match of shipment data to carrier transactions
- Complete audit of accessorial and fuel surcharges

